

# CLINICARE and IBM Partner to Take Ontario Clinic “Chartless”.

Shoppers World Medical Centre is a new, 6 physician medical clinic in Brampton, Ontario that opened in December of 2003 with 16 staff that had never worked together before.

As if that wasn't enough of a challenge, they decided to throw CLINICARE's Electronic Medical Records (EMR) system into the mix. Their feeling was that even though they were venturing into unknown waters by opening up a new and certainly much-needed clinic, taking the plunge to go chartless would be worth it in the end, rather than starting with paper files and then converting to an EMR down the road.

They opened their doors December 8<sup>th</sup>, seeing 400 patients that first week. CLINICARE software was configured on an IBM pSeries Server with an xSeries box serving as a Terminal Server for remote access from physician's homes and from the local hospital. ThinkCentre desktops and IBM 17" flat panel monitors were set up at each work station and examination room.

Shoppers World had their share of growing pains that any new clinic or business would go through, not to mention technical and training issues with the system. They often

felt that their decision to start with a 'chartless' office was slowing them down. In those early days, there were times when they would have given anything to go back to pen and paper.

The Clinic persevered and with the CLINICARE timesaving tools to assist them, the 'Best of Breed' combination of CLINICARE's #1 KLAS rated EMR software running on the rock-solid IBM system, soon allowed their numbers to grow in excess of 900 patients per week--with no sign of slowing down.



Today, there is not a physician in the group (some in practice for over 15 years) who would ever go back to the paper world. The ease with which results are accessed in the patient chart, the clarity of notes and scripts, the ease of use and

the time-saving factors are just a few of the reasons they felt that starting with CLINICARE's EMR solution running on IBM's solid server platform was the right thing to do.

**For more information, contact CLINICARE at:**  
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